



ASPIRE

BEYOND THE BUBBLE

WORLD STAGE 

IS THE GLOBAL BUSINESS SERVICES (GBS) MODEL STILL RELEVANT?

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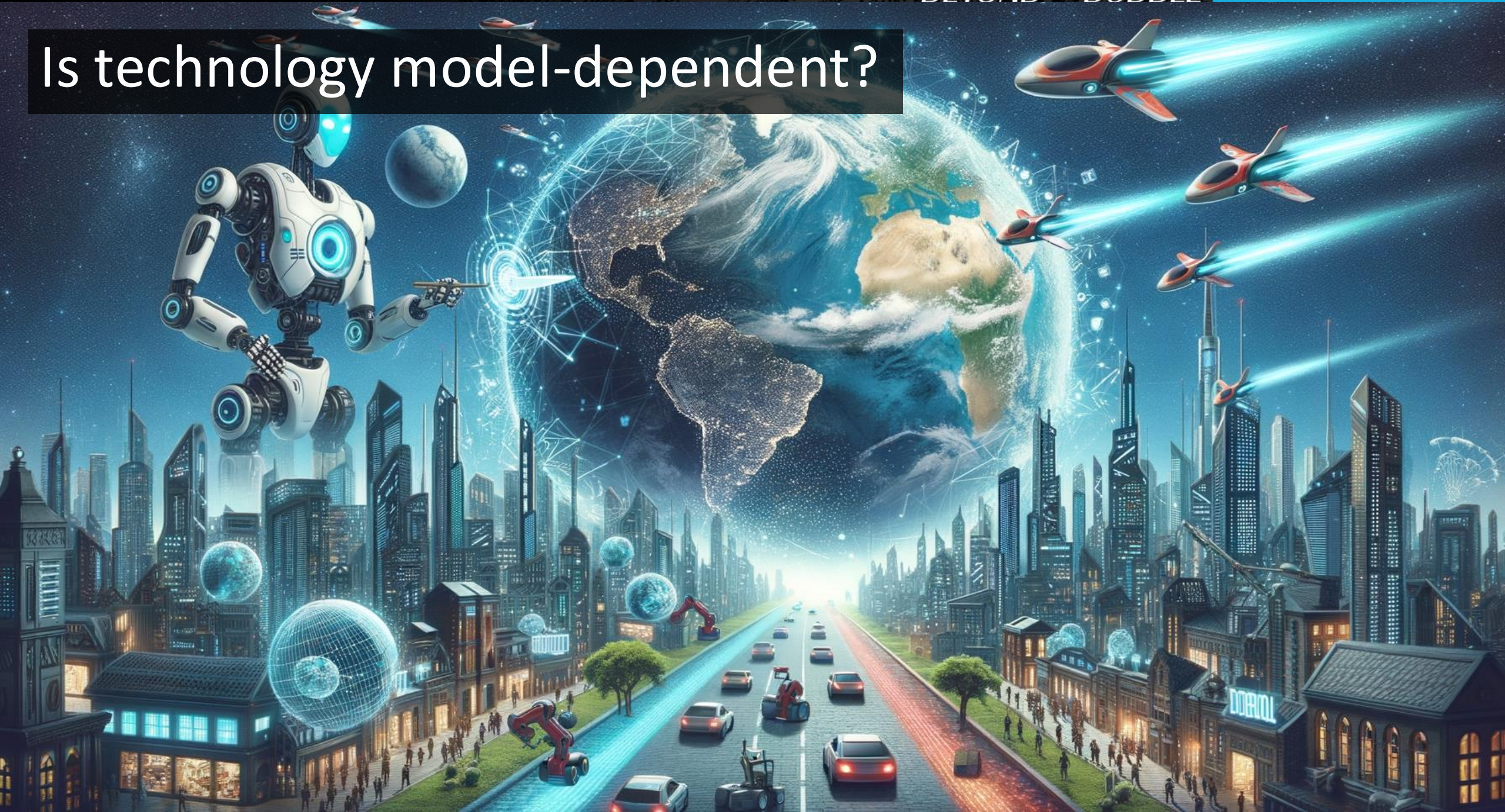
Dan French
Consider Solutions



All eggs into one basket?



Is technology model-dependent?



Is GBS the engine for business transformation?



How to get a seat at the table?



Perception

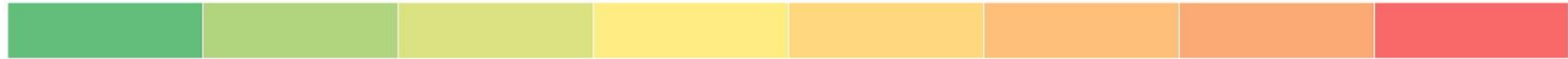
How do you assess the value of these regions in terms of the following?



Perception vs Reality

Reality is better than perception

Reality is worse than perception



	Cost	Workforce availability	Availability of digital skills (automation, data, technology)	Productivity	Agility & Innovation	Total (Reality - Perception)
India	Yellow	Orange	Yellow	Orange	Yellow	-6
Central and Eastern Europe	Yellow	Orange	Light Green	Yellow	Yellow	-2
Asia (excluding India and China)	Light Green	Orange	Light Green	Yellow	Yellow	-1
Western Europe & UK	Light Green	Yellow	Yellow	Light Green	Yellow	0
China	Yellow	Light Green	Light Green	Orange	Yellow	0
North America	Orange	Light Green	Yellow	Light Green	Light Green	4
Australia and New Zealand	Light Green	Light Green	Light Green	Light Green	Yellow	4
LatAm	Yellow	Yellow	Yellow	Orange	Light Green	0
Midde East and Africa	Light Green	Light Green	Light Green	Yellow	Yellow	4

Are we on the right track?



How do we measure our success?







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THANK YOU
